

## Privacy policy

We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

### (1) What information do we collect?

We may collect, store and use the following kinds of personal data:

1. information about your computer and about your visits to and use of this website, such as your IP address, geographical location, browser type, referral source, length of visit and number of page views;
2. information relating to any transactions carried out between you and us on or in relation to this website, including information relating to any purchases you make of our goods or services;
3. any other information that you choose to send to us.

### (2) Cookies

Most browsers allow you to refuse to accept cookies. (For example, in Internet Explorer you can refuse all cookies by clicking "Tools", "Internet Options", "Privacy", and selecting "Block all cookies" using the sliding selector.) This will, however, have a negative impact upon the usability of many websites.

### (3) Using your personal data

Personal data submitted on this website will be used for the purposes specified in this privacy policy or in relevant parts of the website.

We may use your personal information to:

1. send to you goods purchased via the website, and supply to you services purchased via the website;
2. send statements and invoices to you, and collect payments from you;
3. send you email notifications which you have specifically requested;
4. deal with enquiries and complaints made by or about you relating to the website.
5. We will not without your express consent provide your personal information to any third parties for the purpose of direct marketing.

### (4) Other disclosures

In addition to the disclosures reasonably necessary for the purposes identified elsewhere in this privacy policy, we may disclose information about you:

1. to the extent that we are required to do so by law;
2. in connection with any legal proceedings or prospective legal proceedings;
3. in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk).

Except as provided in this privacy policy, we will not provide your information to third parties.

## **(5) Security of your personal data**

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

Of course, data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

## **(6) Policy amendments**

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

## **(7) Your rights**

You may instruct us to provide you with any personal information we hold about you. Provision of such information may be subject to the payment of a fee (currently fixed at Â£10.00).

You may instruct us not to process your personal data for marketing purposes by email (to [enquiries@speechleaps.co.uk](mailto:enquiries@speechleaps.co.uk)) at any time. (In practice, you will usually either expressly agree in advance to our use of your personal data for marketing purposes, or we will provide you with an opportunity to opt-out of the use of your personal data for marketing purposes.)

## **(8) Third party websites**

The website contains links to other websites. We are not responsible for the privacy policies or practices of third party websites.

## **(9) Updating information**

Please let us know if the personal information which we hold about you needs to be corrected or updated.

## **(10) Contact**

If you have any questions about this privacy policy or our treatment of your personal data, please write to us by email to [enquiries@speechleaps.co.uk](mailto:enquiries@speechleaps.co.uk) or by post to Leaps & Bounds Multimedia Ltd., PO Box 40, Ashington, NE63 8YR.

This privacy policy is based on a freely-available template created and distributed by [www.website-law.co.uk](http://www.website-law.co.uk).